

Tribhuvan University
Institute of Science and Technology
2066
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Bachelor Level/ Second Year/ Third Semester/Science
Computer Science and Information Technology (MGT 205)
 (Introduction to Management)

Full Marks: 60
 Pass Marks: 24
 Time: 3 Hours

Candidates are required to give their answers in their own words as far as practicable.
 The figures in the margin indicate full marks.

Group A

(1x10=10)

1. Write specific answers to the following questions:

- (a) Who is the father of Scientific Management?
- (b) Write a definition of management.
- (c) What is the ethics in management?
- (d) What is a system?
- (e) What do you understand by the principle of Span of Control?
- (f) List any three advantages of Line Organization.
- (g) What physiological needs are as described by Maslow's Hierarchy of Needs?
- (h) Write any three sources of conflict.
- (i) What can be understood by '1, 1' in explaining Managerial Grid Theory?
- (j) What do you understand by Corporate Social Responsibility?

Group B

(2x10=20)

Answer any two questions, but question no 4 is compulsory.

2. Explain the contribution of Administrative Management Theory.
3. Explain the types of planning in detail.
4. Read the case given below carefully and answer the question:

Ms. Chemjong is a general manager of Nepal Net P. Ltd. There are 65 employees working under her. It is a software development company and about 80% employees are programmers and software engineers, and 20% are administrative and support staffs. She is very strict with her administrative and support staffs. She wants all of them to be in their office at specified time and be in the office during the office hour.

On the other hand, with programmers and software engineers Ms. Chemjong is very liberal and friendly. There is no fixed work hour for them and she says that at “the specified time I need output. The rest of the thing related to work is to be decided by you”.

Questions: Defining leadership explain with the help of the situation in the case what type of leadership you find on Ms. Chemjong?

Group C

(6x5=30)

Attempt any six questions:

5. What type of skills required for a manager?
6. Discuss interval environment of management.
7. What do you understand by human resource management? Briefly describe.
8. What is contingency approach in management?
9. What is decision making? Explain briefly.
10. Describe briefly the concept of TQM.
11. What do you understand by the term conflict?
12. Briefly describe the barriers to effective communication.